

# FIRE

## MISSION STATEMENT:

The mission of the Cedar Hill Fire Department is to deliver Professional Life Safety Services to our citizens and customers.

## VISION STATEMENT:

"Enhancing the Quality of Life for Our Citizens, Visitors and Employees"

## CORE FUNCTIONS:

- 1) **Emergency Medical Services** - Deliver professional emergency medical care to all of our customers
- 2) **Fire Suppression** - Deliver state-of-the-art fire and rescue services to all of our customers
- 3) **Fire Prevention** - Improve "Quality of Life" through pro-active services, including education, inspections, and construction plan review
- 4) **Fire Administration** - Provide leadership and visionary direction for the Cedar Hill Fire Department

## 2012 – 2013 WORK PLAN

### **CORE FUNCTION: #1 Emergency Medical Services**

#### **Action:**

- Meet established national standards for response to approximately 3,700 emergency medical service calls
- Administer quality advanced life-support and other medical treatment
- Improve efficiency, quality and record keeping through electronic field reporting
- Continuous improvement of the Automatic External Defibrillator (AED) Program
- Schedule maintenance/equipment replacement of AEDs
- Provide free blood pressure checks to all customers
- Ensure ambulances meet all state requirements
- Provide quality medical Continuing Education Programs for paramedics
- Support and coordinate the Shattered Dreams Program

#### **Activity Measurement:**

- Respond to emergency medical service calls in six minutes or less 90% of the time – current overall average six minutes one second
- Ensure 99% of all calls get proper care and meet all protocols
- Conduct AED Training for City employees annually
- Conduct CPR Training for City employees annually
- Conduct weekly blood pressure checks to City employees and daily to citizens as requested
- Complete annual ambulance re-certifications and unannounced inspections
- Coordinate medical Continuing Education Programs 12 times per year - for all paramedics
- Manage Shattered Dreams Program bi-annually

#### **Meets City Council's Premier Statement:**

Cedar Hill is Safe.

## **CORE FUNCTION: #2 Fire Suppression**

### **Action:**

- Meet established national standards for response to approximately 1,800 fire/other related emergency and non-emergency events and 1,600 EMS assist calls
- Work toward continuous customer service improvement by empowering all fire department employees to pursue every opportunity which arises to improve the outcome of all fire department events/activities
- Identify High Risk/Low Frequency (HR/LF) Events and focus company training on department guidelines for these types of events
- Perform Hydrant Program and Pre-Plan Program

### **Activity Measurement:**

- Respond to fire/medical emergencies in six minutes or less, 90% of the time – current overall average six minutes forty-eight seconds
- Ensure 99% customer satisfaction rating on all fire department incidents, events and activities
- Meet the daily goal of the nation's fire service of no line-of-duty-deaths or "Everyone Goes Home"
- Complete and properly document semi-annual maintenance on more than 2,300 hydrants
- Complete 18 new target hazard pre-plans annually
- Perform inspections of all department equipment daily
- Achieve 240 hours of training per employee annually

### **Meets City Council's Premier Statement:**

Cedar Hill is Safe.

### **CORE FUNCTION: #3 Fire Prevention**

#### **Action:**

- Promote fire prevention activities through building inspections and Fire Pre-Plans
- Promote fire prevention/safety with the Life Fire Safety Education Team
- Aggressively pursue arson investigations
- Perform pre-construction plan reviews
- Inspect all commercial buildings
- Perform required re-inspections
- Perform requested Certificate of Occupancy inspections

#### **Activity Measurement:**

- Complete a minimum of one inspection on all commercial buildings in Cedar Hill annually
  - ✓ Perform 670 building inspections by the Fire Marshal's Office - completed 592 (CY-2011)
  - ✓ Perform 300 inspections annually by Suppression personnel - completed 292 (CY-2011)
- Perform required re-inspections within ten working days of initial inspection
- Oversee 18 additional Pre-Plan inspections annually by Suppression personnel
- Conduct 33 fire safety educational programs annually
- Prosecute 100% of successful cause and determinations of known arson events
- Provide New Construction Plan Review with completion within five working days of receipt
- Perform Certificate of Occupancy Inspections within two working days of request

#### **Meets City Council's Premier Statement:**

Cedar Hill is Safe.

\*Pre-Plan is a map of a building. In the event of a fire, all hydrants will be identified in advance.

## **CORE FUNCTION: #4 Fire Administration**

### **Action:**

- Provide professional, effective leadership for our employees
- Improve regional standardization, training and cooperation
- Provide state-of-the-art equipment, using cost-effective strategies
- Maximize the life expectancy of all equipment through preventive maintenance
- Utilize state contracts, regional contracts, inter-local purchasing agreements
- Continue to maintain Insurance Service Offices Rating of "Class 2"
- Report and recognize "Excellent" customer service events

### **Activity Measurement:**

- Maintain ISO Rating by overseeing the following:
  - ✓ Perform Hydrant Inspections on 2,300 plus hydrants semi-annually
  - ✓ Perform eight multi-company drills annually and 240 hours of company training annually
  - ✓ Analysis of 18 new target hazards annually
  - ✓ Equip 100% of all apparatus per ISO requirements
  - ✓ Utilize Compressed Air Foam Systems
  - ✓ Utilize Total Quint Concept (two quints)
- Respond to and include employees in the decision making process through committee participation annually, which includes:
  - ✓ Two yearly Advisory Board Meetings
  - ✓ Two yearly Standard Operating Guideline Committee Meetings
  - ✓ Weekly Staff Meetings
  - ✓ Monthly Association Meetings
  - ✓ Quarterly Station Meetings
  - ✓ Two EMS Meetings
  - ✓ Two Officer Meetings
- Utilize Mutual Aid Agreements:
  - ✓ Attend three Regional Fire Training Evolutions
  - ✓ Implement, as needed, Regional Standard Operating Guidelines
  - ✓ Improve inter-operability with 450 Mhz radio system
  - ✓ Attend monthly regional and county Fire Chief's meetings
  - ✓ Attend monthly FIANT meetings
  - ✓ Attend 11-EDUCT meetings
- Host one department awards program annually

### **Meets City Council's Premier Statement:**

Cedar Hill is Safe.

- Best Southwest Cities include: Cedar Hill, Duncanville, Desoto and Lancaster.
- EDUCT represents the Ellis Dallas Unified Cooperative Team.
- FIANT represents Fire Instructors Association of North Texas
- Target Hazard represents a high hazard facility which is pre-planned. A pre-plan includes identifying hazardous conditions, utility shut-offs, hydrant locations, available flow and a foot print of the building.

**SUMMARY  
FIRE DEPARTMENT**

<b>EXPENDITURES</b>	<b>ACTUAL FY 10-11</b>	<b>BUDGET FY 11-12</b>	<b>ESTIMATED FY 11-12</b>	<b>BUDGET FY 12-13</b>
Personnel	\$ 6,082,560	\$ 6,585,200	\$ 6,302,340	\$ 6,698,460
Supplies	217,872	225,465	222,885	242,065
Maintenance	167,366	204,880	200,830	188,800
Services	375,880	371,530	371,165	368,465
Utilities	88,496	80,225	82,460	85,600
Lease / Rentals	315,379	281,030	281,070	243,745
Sundry	178,120	177,610	177,970	183,085
Capital/Grant	-	-	-	108,550
<b>TOTAL Department Budget</b>	<b>\$ 7,425,673</b>	<b>\$ 7,925,940</b>	<b>\$ 7,638,720</b>	<b>\$ 8,118,770</b>

<b>STAFFING</b>	<b>ACTUAL FY 10-11</b>	<b>BUDGET FY 11-12</b>	<b>ESTIMATED FY 11-12</b>	<b>BUDGET FY 12-13</b>
Fire Chief	1.00	1.00	1.00	1.00
Deputy Fire Chief	0.00	1.00	1.00	1.00
Assistant Fire Chief	1.00	0.00	0.00	0.00
Battalion Fire Chief	3.00	3.00	3.00	3.00
Fire Marshal	1.00	1.00	1.00	1.00
Emergency Medical Services Chief	1.00	1.00	1.00	1.00
Fire Captain	12.00	12.00	12.00	12.00
Fire Inspector	1.00	1.00	1.00	1.00
Driver / Engineer	12.00	12.00	12.00	12.00
Firefighter / Paramedic	45.00	45.00	45.00	45.00
Executive Secretary	1.00	1.00	1.00	1.00
<b>TOTAL Department Staff</b>	<b>78.00</b>	<b>78.00</b>	<b>78.00</b>	<b>78.00</b>

<b>PERFORMANCE INDICATORS</b>	<b>ACTUAL FY 10-11</b>	<b>BUDGET FY 11-12</b>	<b>ESTIMATED FY 11-12</b>	<b>BUDGET FY 12-13</b>
Calls for service	5,481	5,600	5,450	5,600
Emergency Medical Aid	3,759	3,900	3,810	3,900
Total inspections	1,860	1,600	1,700	1,800